

Your Employee Assistance Program

Helping You Manage Life's Challenges

The challenges you face each day can overwhelm you. Your home life, your happiness and your performance at work all can suffer.

We can help. Your Employee Assistance Program (EAP) provides confidential support for those everyday challenges, and for more serious problems. It's available around the clock anytime you need it.

What Can My EAP Do for Me?

You may be struggling with stress at work, seeking financial or legal advice, or coping with the death of a loved one. Maybe you just want to strengthen your relationships with your family. Your EAP offers assistance and support for all these concerns and more:

- Workplace effectiveness
- Management skills
- Communicating effectively
- Managing stress
- Parenting
- Childcare or eldercare
- Overcoming anxiety
- Strengthening personal relationships
- Depression
- Alcohol or drug dependency
- Physical abuse
- Financial planning
- Compulsive gambling
- Legal questions
- Coping with grief and loss

From short-term counseling services and referrals to more extended care, your EAP offers just what you need. To find out more, give us a call or visit www.liveandworkwell.com.



Call toll-free:

(888) 610-9039

(866) 216-9926 TDD/TTY

or log on to

www.liveandworkwell.com

access code: 10910

We're here to help you and your family
with a wide range of personal and
work-related needs.



Commonwealth of Massachusetts
Group Insurance Commission

UNITED
BEHAVIORAL HEALTH

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How Does It Work?

Accessing your EAP is easy and available 24 hours a day. Simply call the toll-free number on this flyer. A specialist will help you identify the nature of your problem and the appropriate resources to address it. If you need financial or legal services, we will refer you to an expert in that field. If you want to see a clinician, we'll match you with one in our network who has the appropriate experience to help.

Connecting Online

For 24-hour, confidential access to your EAP benefits and tools to help you enhance your work, health and life, simply visit www.liveandworkwell.com. You can check your benefit information and submit online requests for services, search our online directory of clinicians, access information and resources for hundreds of everyday work and life issues in one of our many virtual help centers, and participate in interactive, customizable self-improvement programs. Any member of your household may access these online services, including dependents living away from home.

How Much Will These Benefits Cost?

There's no charge for referrals or for seeing a clinician in our network. There's no cost for initial consultation with financial or legal experts or mediators. Subsequent legal assistance is available at a 25 percent discount. Access to liveandworkwell.com is always free. For more information, please refer to your employer-provided benefit information.

Are Services Confidential?

We'll never share your personal records with your employer or anyone else without your permission. All records, including medical information, referrals and evaluations, are kept strictly confidential in accordance with federal and state laws.

In an emergency, the first concern is your health.
Call 911 or get to an emergency room as soon as possible.



Free.
Confidential.
All day, every day.

**Your
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Call anytime for help
with the demands of
everyday life.

